

United States Postal Service®

INDUSTRYALERT

January 14, 2021

Product Tracking & Reporting - System Maintenance - January 15, 2021

Product Tracking and Reporting (PTR) has a planned maintenance with two timeframes impacting PTR processing.

| | | | |
|--------------|----------|------------------|---------------------------|
| Timeframe 1: | Friday | January 15, 2021 | 10:00 PM – 11:00 PM ET US |
| Timeframe 2: | Saturday | January 16, 2021 | 3:00 AM – 4:00 AM ET US |

The following components will be impacted during the above timeframes:

- Inbound Shipping Services manifest and Shipping Partner event files sent to PTR will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and resume at maintenance conclusion.
- USPS Tracking may be intermittently unavailable and data displayed may be stale.

Bulk Proof of Delivery (BPOD) Customers: Please note that effective January 24, 2021 as part of the USPS January 2021 Price Change, the fee for Return Receipt Electronic (RRE) will increase to \$1.75.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email (IMpb@usps.gov).

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